

AGENDA COVER MEMO

W.S.D.I.

AGENDA DATE: July 28, 2010  
TO: Board of County Commissioners  
DEPARTMENT: Health & Human Services  
PRESENTED BY: Rob Rockstroh



AGENDA TITLE: ORDER \_\_\_\_\_ / IN THE MATTER OF  
AWARDING A CONTRACT TO CENTER FOR CLINICAL  
INFORMATICS, LLC IN THE AMOUNT OF \$150,000 FOR THE  
PERIOD SEPTEMBER 1, 2010 THROUGH AUGUST 31, 2011.

**I. MOTION**

In the Matter of Awarding a Contract to Center for Clinical Informatics LLC in the Amount of \$150,000 for the Period September 1, 2010 through August 31, 2011.

**II. ISSUE OR PROBLEM**

LaneCare, Lane County's Mental Health Organization has selected Center for Clinical Informatics, LLC to provide software products and services for a contractually required performance improvement project. In order for LaneCare to receive these products and services, the contract must be awarded.

**III. DISCUSSION**

A. Background / Analysis

The 2010 Oregon Health Plan Provider Services Contract for Mental Health Organization requires "implementation of a minimum of two performance improvement projects that are designed to achieve, through ongoing measurements and intervention, significant improvement, sustained over time, in clinical care and non-clinical care areas that are expected to have favorable effect on health outcomes and Oregon Health Plan member satisfaction".

LaneCare has selected for clinical care intervention, a pilot project which will measure client satisfaction after each mental health treatment session. Mental health research indicates that effective mental health treatment is largely dependent of who delivers the treatment. The individual therapist is the single most important ingredient in determining positive treatment outcomes.

Center for Clinical Informatics, LLC provides a product that measures mental health treatment outcomes for individuals receiving mental health treatment by having the individual complete after every treatment session a self-reported confidential questionnaire. By completing the questionnaire immediately after a

therapeutic session, the effectiveness of the treatment session can be determined by individual self reporting rather than therapist assessment of the session. The product developed by Center for Clinical Informatics, LLC is referred to as outcomes informed care. The goal of this product is to provide clinicians with continuous feedback on individual's improvement and give opportunities for the clinician/therapist to improve mental health outcomes by adjusting/changing/continuing with the treatment choices for the individual. Data from the completed individual questionnaire is tracked on a regular basis and outcomes are measured as changes between intake, intermediate and last therapeutic encounters.

Center for Clinical Informatics, LLC was the sole letter of intent received by Lane County for this performance improvement project. Per LM 21.111 (1) ( c ), Center for Clinical Informatics, LLC was designated by Jeff Spartz, Lane County Administrator, as a sole source for this performance improvement pilot project.

**B. Alternatives / Options**

1. To award the contract to Center for Clinical Informatics, LLC in the amount of \$150,000 for the period September 1, 2010 through August 31, 2011.
2. Not to approve number one above. If the Board of Commissioners does not award this contract, LaneCare will be required to develop an alternative clinical performance improvement project as this is a contractual requirement that must be met.

**C. Recommendation**

To approve number one above.

**IV. IMPLEMENTATION**

Upon approval by the Board of County Commissioners, a professional services contract will be forwarded to Center for Clinical Informatics LLC with an effective start date of September 1, 2010.

**V. ATTACHMENTS**

Board Order

**THE BOARD OF COUNTY COMMISSIONERS, LANE COUNTY, OREGON**

**RESOLUTION AND ORDER:** ) IN THE MATTER OF AWARDING A CONTRACT TO CENTER  
) FOR CLINICAL INFORMATICS, LLC IN THE AMOUNT OF  
) \$150,000 FOR THE PERIOD SEPTEMBER 1, 2010  
) THROUGH AUGUST 31, 2011.

WHEREAS, LaneCare, a program within the Department of Health & Human Services, provides managed mental health care services to Oregon Health Plan members; and

WHEREAS, the 2010 Oregon Health Plan Provider Services Contract for Mental Health Organizations requires a performance improvement project to achieve significant improvement in clinical care, and

WHEREAS, LaneCare has selected for clinical care intervention, a project which will measure client satisfaction after each mental health treatment session in that the individual therapist is the single most important ingredient in determining positive mental health treatment outcomes; and

WHEREAS, Center for Clinical Informatics, LLC provides a software product and services referred to as outcomes informed care that measures mental health treatment outcomes for individuals receiving mental health treatment, and

WHEREAS, Center for Clinical Informatics, LLC was the sole letter of intent received to provide products and service for this performance improvement project; and

WHEREAS, Per LM 21.111 (1) ( c ), the Lane County Administrator has designated Center for Clinical Informatics LLC a sole source to provide these products and services for this performance improvement pilot project.

NOW THEREFORE, IT IS HEREBY RESOLVED AND ORDERED that the Board of County Commissioners award the contract to Center for Clinical Informatics, LLC in the amount of \$150,000 for the period September 1, 2010 through August 31, 2011 and delegate authority to the County Administrator to sign the contract.

Effective date: \_\_\_\_\_ day of \_\_\_\_\_, 2010

\_\_\_\_\_  
William A. Fleenor  
Lane County Board of Commissioners

APPROVED AS TO FORM  
Date 7/21/10 lane county  
[Signature]  
OFFICE OF LEGAL COUNSEL